



Notice to our Valued Customers:

Schneider Electric is proactively recalling certain models of the North American version of its single-phase Xantrex GT Series Grid Tied Inverter. Australian, European, and all three-phase models globally are not affected. This is a voluntary recall in cooperation with the United States Consumer Product Safety Commission (CPSC) and Electrical Safety Authority of Ontario. No injuries or property damage have been reported. A joint press release has been issued with the CPSC that contains additional information, including a list of product numbers affected.

To provide greater clarity, only the following part numbers are subject to the recall:

864-0002	864-0117	864-0128	864-0139	864-1006	864-1011	864-1019
864-0107	864-0118	864-0130	864-0140	864-1006-02	864-1012	864-1021
864-0108	864-0119	864-0131	864-1001	864-1007	864-1013	864-1022
864-0111	864-0124	864-0132	864-1001-02	864-1008	864-1014	864-1032
864-0112	864-0125	864-0133	864-1002	864-1009	864-1015	864-1032-02
864-0114	864-0126	864-0135	864-1004	864-1009-02	864-1016	
864-0116	864-0127	864-0136	864-1005	864-1010	864-1018	
X-864-0002	X-864-0117	X-864-0128	X-864-0139	X-864-1007	X-864-1014	X-864-1032
X-864-0107	X-864-0118	X-864-0130	X-864-0140	X-864-1008	X-864-1015	
X-864-0108	X-864-0119	X-864-0131	X-864-1001	X-864-1009	X-864-1016	
X-864-0111	X-864-0124	X-864-0132	X-864-1002	X-864-1010	X-864-1018	
X-864-0112	X-864-0125	X-864-0133	X-864-1004	X-864-1011	X-864-1019	
X-864-0114	X-864-0126	X-864-0135	X-864-1005	X-864-1012	X-864-1021	
X-864-0116	X-864-0127	X-864-0136	X-864-1006	X-864-1013	X-864-1022	

The Australian, European, and three-phase models have a different mechanical construction which does not pose the hazard as described for the North American single phase GT models in the U.S. CPSC press release. The Korean single phase GT inverter is also affected by this potential issue and we are working with the Schneider Electric Korea sales organization to determine the most appropriate method of communication within the country.

This voluntary recall plan calls for consumers to immediately contact their authorized dealer to set up an appointment to get a **free repair** of the inverter. There is a potential safety issue related to a component installed on the AC interconnect circuit board of the inverter. The dealer will be removing the component and installing a small circuit board with a replacement component.

Safety and quality are the top priorities of Schneider Electric. Since acquiring Xantrex in 2008, Schneider Electric has implemented stringent quality controls on all Schneider Electric and Xantrex branded products. Key ongoing initiatives include continuous design improvement review for enhancing quality and reliability and driving manufacturing quality assurance excellence.

Questions should be directed to our North America toll free customer service line at 1 800 714 7176 or worldwide +1 650 351 8237 (0830 to 1700 hrs North America Pacific time (UTC-8)).